Title of Report: Performance Monitoring Report for

Level ONE Indicators – 2003/04 Outturns

Item 7

Report to be considered by:

Executive on 17 June 2004

Forward Plan Ref: EX0690

CP1: Providing stronger community leadership

Corporate Plan Priority: DT1: Performance improvement

The proposals contained in this report will help to achieve the above Corporate Plan priorities by:

Effective communication of what is planned and what has been achieved and the setting and maintaining of minimum standards of service in key areas.

Purpose of Report:

To outline current performance levels across the Council for Year End 2003/04 and to consider, where appropriate the remedial action that is required.

Recommended Action:

To approve the remedial action that is proposed in Appendix 7(b)

Reason for decision to be taken:

 To ensure that corrective action is taken to ensure that the commitments set out in Corporate Plan and within Service Groupings Service Plans for 2003/04 are met

List of other options considered:

• None at this stage although these can be considered during the meeting.

Key background documentation:

- Corporate Plan 2003 2008
- 2003/04 West Berkshire Council Service Plans

Portfolio Member: Councillor Michael Rodger

Tel. No.: 01635 47568

E-mail Address: mrodger@westberks.gov.uk

Contact Officer Details

Name: David Baker

Job Title: Policy Manager

Tel. No.: 01635 519083

E-mail Address: dbaker@westberks.gov.uk

Implications

Policy: There are no policy implications for the Council other than any issues raised in

the remedial actions which are integral to the report

Supporting Information

1. Background

- 1.1 This report sets out an executive summary report and the Level One performance indicators monitoring report across West Berkshire Council for Year End 2003/04. The Level One report includes all the relevant details and the remedial action that is proposed which Members are asked to endorse.
- 1.2 An executive summary is set out in Appendix 7(a) for Members information.

2. Level One Performance Indicators Monitoring Report

The information is set out in Appendix 7(b)

Appendices

Appendix 7(a) – Executive Summary - Year End 2003/04 Appendix 7(b) – Level One Performance Monitoring Report – Year End 2003/04

Consultation Responses

Councillor Michael Rodger

Local Stakeholders: IPG

Officers Consulted: Corporate Board and Management Team